

Hello Neighbors,

The CDD wishes to remind you that the CDD, **not the HOA or Sunstate Management**, handles the community gates at Cooper Creek and Honore. Should you see something that you would like to report as an issue please see below for the order of contacts you should reach out to. They are listed in priority order.

1. Call ENVERA. 877-936-8372

- a. NOTE: A lot of the times Envera guards can see an issue remotely and contact our local resident and handyman to assess the issue - DOUG. Envera also sends a report to the CDD board for any gate damage that might happen and protocol is followed to seek collection for repairs. They will also contact our local gate repair company - Sarasota Gate and Access; who is very responsive with an office just east of the highway.

2. Call AND email Bob Nanni

- a. Bob is the District Manager for Inframark; the management company that the CDD uses.
- b. Bob's info is:
 1. Bob Nanni
 2. bob.nanni@inframark.com
 3. Cell Phone: (843) 226 1008

3. Email Bill Poole

- a. Bill is on the CDD Board and has responsibility for the gates. He gets copied on emails from Envera and Bob. He gets updates from Doug and also lives close to the front gate so he's able to see issues at that location.
- b. He can be emailed at seat4@universityplacecdd.org

*By the way, thank you to the neighbors that put the gate arms back if they are knocked off the cradle! Have a great week!